



Leading high- performing teams

Skills for success



Leadership and business skills

**15-16 April 2019
Dubai, UAE**

KPMG Business Academy

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Leadership and business skills



Key learning benefits:



Enhance understanding of team development models and concepts and how they relate to results and performance



Understand own leadership and team working styles and create a strategy for building teams



Execute practical techniques and tools for building teams, manage conflict, improve communication and interpersonal rapport



Course overview

Organizations are placing less emphasis on hierarchy and more focus on teamwork. This requires a new leadership skill-set and mind-set. This course explores teamwork dynamics and the five stages of team development, providing concrete steps to build a successful team.

Teamwork requires well honed interpersonal skills and emotional intelligence to manage complex relationships. The program will explore the essentials of positive engagement, clear communications and group decision-making.



Who should attend

This program will benefit all mid- to senior-level executives and business owners from both the private and public sectors in leadership roles, who manage teams and are committed to raising the performance of their team and their own effectiveness as leaders. The course follows an interactive approach and will provide you with added awareness of your own leadership and teamwork style, as well as concrete ways of optimizing it.

It is highly recommended for leaders from a range of functions and backgrounds including:

- Operations
- Human resource management (HRM)
- Finance
- Information technology (IT)
- Engineering
- Healthcare
- Education
- Marketing
- General management

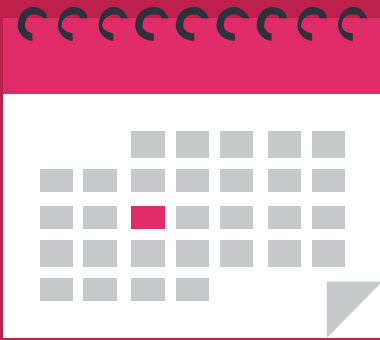


Meet your course leader

Our trainer is an expert in leadership development and team building and has delivered training and keynote addresses across five continents – Europe, Asia, North America, South America and Africa. She consults widely in the field of leadership and change. In the Middle East, she provides executive education and coaching to large state enterprises. In Europe, she provides talent management training to the European Commission and Parliament.

In addition to her work as a trainer, she researches and publishes in the field of leadership and modernization and has contributed to a number of books and peer-reviewed articles on government reform.

Accredited by the International Coach Federation (ICF) as a professional certified coach and a training provider, our trainer holds a first-class honors MBS from the Smurfit Business School at UCD. She has completed the Harvard Kennedy School's "Art and Practice of Leadership Development" program and is a licensed facilitator of a number of psychometric evaluation methodologies.



Day one

Introductions and overview

Effective teams vs work groups

- Concepts
- Models
- Latest research

The leadership imperative

- How effective team leadership creates strong and high-performing teams
- Experiential team activity: toxic waste challenge

Whole-brain thinking

- Discovering your own dominant thinking style and how it affects your team
- Using the whole-brain model to embrace diversity

Team roles and responsibilities

- Managing expectations
- Using the RASCI model to clarify roles and accountability

Active listening

- Building rapport
- Three levels of listening
- Listening exercises

Day two

Managing team communications

- Running effective team meetings
- Online platforms – knowledge sharing

Managing conflict productively

- Sources of team conflict
- Case study and role play

Team building techniques

- Range of tools including brainstorming, NLP perceptual positions, forcefield analysis, icebreakers

The team challenge

- Applying the knowledge in a group simulation

Creating your team action plan

Bringing it all together

- Reflections and action steps

Leading High Performing Teams

15-16 April 2019
8:30am-4:00pm
Dubai, UAE

Early bird (before 14 March 2019)*	Participant fee*
US\$1,695	US\$1,895

**Please note that the fee quoted is exclusive of VAT and the fee for the course shall be increased by the quantum of VAT, as applicable under the law.*

All registrations are subject to our terms and conditions which are available at <http://kpmgbusinessacademy.kpmguae.com/TermsandConditions.aspx>. By submitting your registration you agree to be bound by the terms and conditions in full.



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Ways to register:



| Register



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Certificate

Participants who attend all sessions will be awarded a KPMG certificate of attendance.

Payment

To reserve a seat at our courses, please complete a registration form and pay the full fees before the due date. All registrations are subject to acceptance by KPMG and will be confirmed with you in writing.

Cancellation

If, having registered and paid for a place, you are unable to attend the course, a substitute delegate is welcome to attend in your place. Fees canceled seven days or less before the course begins are payable in full.

KPMG reserves the right to cancel this course, change its date or alter the venue, speakers or topics.

Customized training solutions

To create a more tailored learning experience, you may want to run this course in-house.

Please contact Saravanan Selvan to discuss further:

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