



# Effective communication skills for internal auditors



Internal audit and risk management

**10 December, 2019**  
**Dubai, UAE**

**KPMG Business Academy**





## Internal audit and risk management

### Key learning benefits:



Enhanced communication skills



Ability to respond to different communication styles



Improved professionalism and objectivity



### Course overview

Increasingly, auditors are expected to communicate effectively. Whether when delivering internal audits, conveying their ideas, and recommendations during meetings/presentations, and negotiations involving executives, audit committee and/or board members, auditors must be able to express themselves in a clear and concise manner.

This one-day training will help auditors, at various levels, master the human relation skills required in today's business environment.

The course will also include ample case studies, group discussions, and individual coaching.



### Who should attend

This course is highly recommended for:

- Internal auditors and assurance professionals
- Internal audit managers and supervisors
- Internal audit directors
- Internal control specialists
- Accounting analysts
- Professionals keen to improve their communication skills



### Meet your course leader

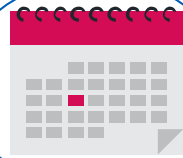


#### Maryam Mohammadzaman

Director | IARCS  
KPMG in the Lower Gulf

Maryam Mohammadzaman holds a bachelor's degree in Business Administration with a specialization in finance from the Haas School of Business at the University of California, Berkeley. She is a certified internal auditor (IIA), a certified financial services auditor (CFSA) and a chartered financial analyst (CFA).

For over 12 years, Maryam has worked on and/or led risk management and assessment, as well as corporate governance engagements, risk-based internal audits and business process improvement engagements across sectors including financial services, free zones, retail, hospitality and real estate. As an fervent supporter of KPMG Business Academy, she has led several training courses on risk, governance, internal controls and enterprise risk management.



## Course introduction

### Day one

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#### — Various modes of communication

#### — How to deliver impactful presentations, including

- Audit kick-off meetings
- Status updates
- Exit meetings
- Presentations to CEO
- Audit-committee meetings

#### — Leading practices for interviewing auditees/ management (including questioning techniques)

#### — Enhancing negotiation skills



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Early bird 10 November 2019	Participant fee*
USD 799	USD 999

\* Please note that the fee quoted is exclusive of VAT and course fees will be increased by VAT as applicable by law.

All registrations are subject to our terms and conditions which are available at <http://kpmgbusinessacademy.kpmguae.com/TermsandConditions.aspx>. By submitting your registration you agree to be bound by the terms and conditions in full.



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## Three ways to register:



| [Register](#)



| [ae-fmkpmgacademy@kpmg.com](mailto:ae-fmkpmgacademy@kpmg.com)



| +971 4 356 9616

## Certificate

Participants who attend all sessions will be awarded a KPMG certificate of attendance.

## Payment

To reserve a seat at our courses, please complete a registration form and pay the full fees before the due date. All registrations are subject to acceptance by KPMG and will be confirmed with you in writing.

## Cancellation

If, having registered and paid for a place, you are unable to attend the course, a substitute delegate is welcome to attend in your place. Fees canceled seven days or less before the course begins are payable in full.

KPMG reserves the right to cancel this course, change its date or alter the venue, speakers or topics.

## Customized training solutions

To create a more tailored learning experience, you may want to run this course in-house. Please contact Saravanan Selvan to discuss further:

**Saravanan Selvan**  
E: [sselvan@kpmg.com](mailto:sselvan@kpmg.com)  
T: +971 4 356 9616