



Developing leaders to manage change

Skills for success



Leadership and business skills

15-16 June 2020
Dubai, UAE

KPMG Business Academy





Key learning benefits:



Enhance understanding of change management applications and best practice



Understand the transformation process of a leader and become a catalyst for change and innovation



Execute practical approaches to preparing, communicating, implementing and reinforcing change



Course overview

Understanding what people want is critical in today's rapidly evolving world. In a culture dominated by traditional management structures, some employees may occasionally perform their duties from a sense of obligation rather than a commitment to the success of their team.

Openness to change is likely to produce more effective results than mere compliance.

This highly interactive workshop teaches the leadership practices that outstanding people need to hone to inspire a spirit of commitment, accountability and transformation.



Who should attend

This program will benefit first to mid-level managers and business owners from both the private and public sectors. The course follows an interactive approach and will provide you with enhanced awareness of how to lead and inspire change within your organization

It is recommended for leaders from a range of functions and backgrounds including:

- Operations
- Human resource management (HRM)
- Finance
- Information technology (IT)
- Engineering
- Healthcare
- Education
- Marketing
- General management



Meet your course leader



Our trainer is an Executive Coach and the co-author of the best seller book "The Soul of Success" with Jack Canfield.

With over 25 years of corporate experience, he started his career with Gulf Bank Kuwait in 1995, in retail banking and branch operations. He then joined Agility Logistics until 2012 as the Head of Learning & Organization Development for the Middle East & Africa Region, managing the L&D function for 10 countries in addition to chairing the global L&D team. He has since worked with many different organizations to develop their human capital.

He is a TEDx speaker, certified facilitator and an Executive Coach licensed by Marshall Goldsmith.

Hagop specializes in the following courses.

- People and management development
- Resilient leaders
- Corporate innovation and creativity
- Performance and change management
- Leader assimilation

Hagop is a specialist in developing "emerging leaders" and transforming dedicated managers into Real Change Leaders (RCL).



Day one

Introductions and overview

Planning change

Identify barriers to change

Communicating change

Change adopters within your team

McKinsey's 7S Model and opportunities

Managing the impact of change

Dealing with stress and coping with fear

Eight step model and implementing change

Awareness and reinforcement of change

Challenging the process

Advocating change

Looking for opportunities for continuous Improvement

Enabling others to act

Day two

Overcoming performance issues at times of change

Engaging employees

The no-excuses mindset

Building trust and developing others

Characteristics of change leaders

Using your influence for good

Capitalizing on the process

The importance of adapting and adopting

Overcoming initial resistance to change in the workplace

Educating your team on change integration

Dealing with stress and coping with fear during times of change

Preparing for and communicating change

Action planning



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15-16 June 2020
8:30am-4:30pm
Dubai, UAE

Early bird (before 15 May 2020)*	Participant fee*
US\$1,695	US\$1,895

** Please note that the fee quoted is exclusive of VAT and the fees for the course shall be increased by the quantum of VAT, as applicable under the law.*

All registrations are subject to our terms and conditions which are available at <http://kpmgbusinessacademy.kpmguae.com/TermsandConditions.aspx>. By submitting your registration you agree to be bound by the terms and conditions in full.



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Three ways to register:



Certificate

Participants who attend all sessions will be awarded a KPMG certificate of attendance.

Payment

To reserve a seat at our courses, please complete a registration form and pay the full fees before the due date. All registrations are subject to acceptance by KPMG and will be confirmed with you in writing.

Cancellation

If, having registered and paid for a place, you are unable to attend the course, a substitute delegate is welcome to attend in your place. Fees canceled seven days or less before the course begins are payable in full.

KPMG reserves the right to cancel this course, change its date or alter the venue, speakers or topics.

Customized training solutions

To create a more tailored learning experience, you may want to run this course in-house. Please contact Saravanan Selvan to discuss further:

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